



Rohit Kumar <oooooooo.koo@gmail.com>

## Your Amazon.in Inquiry

3 messages

**Amazon.in** <cs-reply@amazon.in>

Wed, Aug 26, 2015 at 10:25 PM

Reply-To: "cs-reply+A1EQEJS0FMDE30@amazon.in" <cs-reply+A1EQEJS0FMDE30@amazon.in>

To: Rohit Kumar <oooooooo.koo@gmail.com>

[Your Account](#) | [Amazon.in](#)



### Message From Customer Service

Hello,

This email is regarding the charges for the card.

I see that the issue was escalated to our billing department who confirm that there are no charges received by us.

In order to resolve about the charges been deducted from the bank account.

As per our investigation by our billing department who confirmed that you will need to get in touch with your respective bank and file a dispute charge.

Please call your bank and file a dispute the transaction as "refund never processed." At that time, they'll see a pending refund and will follow the path back to our payment processor to locate the refund.

I hope this helps. We look forward to seeing you again soon.

Warmest regards,

Jay K

**Amazon.in**

**Rohit Kumar** <@gmail.com>

Sun, Aug 30, 2015 at 12:38 PM

To: "cs-reply+A1EQEJS0FMDE30@amazon.in" <cs-reply+A1EQEJS0FMDE30@amazon.in>

Dear Amazon,

When no charges were received by you, why the same was not told me since last 2 weeks?

There is really no sense of co-ordination among you people. One says some thing, another says different thing. Shameful.

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**Rohit Kumar,**

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